

OUR COMMITMENT TO YOU

Tanner Industries, Inc. shall:

- **Supply chemical products and provide services in a manner which protects people and the environment.**
- **Provide information on the safe handling, storage, use and disposal of our products prior to or accompanying the initial shipment. This information may include, but is not limited to, Material Safety Data Sheets (MSDS), Storage and Handling Brochures, Guides and Technical Data.**
- **Meet or exceed all legal requirements (including training) regarding the supply of our products such as, but not limited to OSHA, DOT, EPA and DHS regulations.**
- **Select suppliers, distributors, carriers and terminals based in part on their safety, health and environmental performance.**
- **Ensure that products received from us are in containers selected, maintained, filled, secured, marked, stored, inspected and transported in compliance with legal requirements.**
- **Respond to requests for information and assistance, including emergency support, on a 24 hour basis.**
- **Work with you to improve the safe and environmentally sound distribution of our products including a periodic review and evaluation of performance against these commitments and expectations.**